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Spadra Property Company CEO Nicholas Dunlap Joins Yardi Refresh Conference Panel on Resident Experience Innovation

IRVINE, Calif. - May 29, 2025 - Spadra Property Company, a Southern California-based multifamily property management firm known for its resident-first philosophy, proudly announces the participation of its Founder and CEO, Nicholas Dunlap, in the recent Yardi Refresh User Conference. Dunlap joined a distinguished panel discussion titled "The Evolution of RentCafe Resident Portal", where he shared insights on leveraging Yardi's technology to elevate the residential experience.

The session, hosted by Yardi during its 2025 Refresh series, spotlighted advancements in the RentCafe resident portal - a powerful tool designed to improve communication, streamline digital services, and empower property managers to better meet the evolving expectations of renters. Dunlap contributed Spadra's perspective on how integrating RentCafe into their portfolio has enabled more seamless engagement with residents, supported timely service, and enhanced satisfaction across diverse communities.

"In today's competitive rental housing landscape, meeting residents where they are - digitally, responsively, and with care - is more than an advantage; it's an obligation," said Dunlap during the panel. "Our partnership with Yardi and implementation of RentCafe has helped us bridge that expectation-reality gap by delivering intuitive, self-service solutions while still preserving a human touch."

Throughout the session, Dunlap joined other industry leaders in discussing strategies to align operational efficiencies with resident-centric outcomes. The discussion emphasized real-world case studies, feedback loops, and data-driven customization tools available within the RentCafe platform.

As a champion of both resident satisfaction and investor performance, Spadra Property Company continues to explore innovative technologies that deliver value at every level of the multifamily ecosystem. Participating in the Yardi Refresh Conference reflects the company's ongoing commitment to improving quality of life for renters and advancing best practices for property operations.

To learn more about the panel or view the recorded session, visit: <https://www.dropbox.com/scl/fi/7jy5qbt0l0or0ou81p2rm/CP530-B2-The-Evolution-of-RentCafe-Resident-Portal.mp4?rlkey=fc4s68qf0kvtrp1216fyh02vm&st=s4hl5r4m&dl=0>

About Spadra Property Company

Spadra Property Company is a full-service multifamily property management firm headquartered in Southern California. With a mission to create exceptional living environments and deliver long-term value to property owners, Spadra blends hospitality-inspired service with data-driven asset stewardship.